Eddy Smith

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Personal Statement

As an aspiring Cyber Security and Cloud Security Engineer, I am currently expanding my knowledge through part-time studies while applying my skills in various professional settings. My background includes a diverse set of experiences and certifications in cybersecurity, cloud security, and related technologies. I have completed comprehensive training in Google Cybersecurity, Microsoft Cyber Security, and other industry-recognized programs. My hands-on project work has equipped me with practical expertise in implementing security measures, managing cloud environments, and developing Python scripts for cybersecurity purposes. I am committed to leveraging my skills and knowledge to contribute effectively to cybersecurity and cloud security initiatives, ensuring robust protection and compliance for organizational data and systems.

Experiences

Baggage Handling System Control Room Operator.
DALLAS FORT WORTH INTERNATIONAL – DALLAS TEXAS   May 2021 – Present
- Dispatched mechanics to resolve bag jams and repair issues, improving response time by 20%.
- Answered phones and entered work orders into the CMMS system.
- Ran operation reports and provided recommendations to enhance efficiency and productivity.
- Complied with company safety programs and training.

Video Operation Center Operator
Kastle Systems – Houston Texas   May 2022 – February 2023
- Processed all contacts through the in-house system, ensuring 99% accuracy.
- Responded to building emergency calls, including police dispatch requests and fire-related calls.
- Worked closely with IT, Client Services, and Project Management to resolve client issues.
- Maintained a clean and properly maintained Operations Center.

Fingerprint Operator
IES/IndraSoft/Census Bureau – Houston, Texas   January 2021 – November 2021
- Took digital and ink fingerprints, processing over 500 sets with 100% accuracy.
- Operated fingerprint reader and imaging equipment to create electronic files.
- Prepared and scanned fingerprinting documents, ensuring high-quality digital images.
- Provided superior customer service and responded to public inquiries.

Direct Support Professional/Driver
Community Multi-Service – Houston Texas   February 2018 – May 2020
- Performed personal care tasks and healthcare-related activities, enhancing client satisfaction by 15%.
- Fostered positive relationships between individuals served and their housemates.
- Ensured client safety and maintained a safe environment.
- Assisted with toileting and self-administration of medications.

Lead Battery Technician
Revel LLC – New York   August 2019 – March 2020
- Performed battery checks and diagnostics, reducing malfunction incidents by 30%.
- Assisted with loading and unloading racks of batteries for field technicians.
- Managed logistics and inventory for the warehouse.
- Participated in monthly staff meetings and provided performance improvement feedback.

Education:

Anne Arundel Community College - Arnold, MD   May 2023 to November 2005

Skills:

- Cybersecurity: Cyber Threat Analysis, Incident Response, Network Security, Vulnerability Assessment.
- Programming and Tools: Python (including libraries for cybersecurity), PowerShell, Bash, SQL.
- Cloud Security: AWS, Azure, Google Cloud Platform, Cloud Security Best Practices.
- Security Tools: Splunk, Wireshark, Metasploit, Nessus.
- Certifications: Comptia Security+, ISC2 CC, AWS Cloud Security Specialty, Google Cloud Security Engineer, Microsoft Azure Security Engineer Associate, Splunk Enterprise Security Administrator.

Certifications:

- Google Cybersecurity Professional Certificate
- Microsoft Cyber Security Analyst Certificate
- Security Engineer (Tryhackme)
- Splunk Training (Administrator & Power User)
- OWASP Top 10 Training
- PortSwigger Free Training and Labs
- Cisco CyberOps Specialisation
- Comptia Security+
- ISC2 CC
- AWS Cloud Security Specialty
- Google Cloud Security Engineer
- Microsoft Azure Security Engineer Associate
- Splunk Enterprise Security Administrator